



CASUALTY
Workers' Compensation Claims

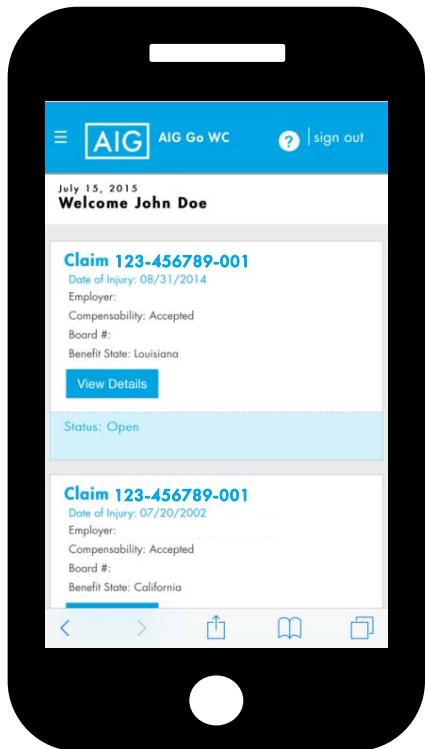
AIG Go WC

A Mobile Solution That Empowers Injured Workers

New mobile technology from AIG is transforming the workers' compensation claims process. Our market-leading, online tool demystifies the claims process and arms employees with current information about their claim.

Accessible from any computer or mobile device, **AIG Go WC** empowers employees to better understand and actively participate in their own claim, building valuable trust with employers and ultimately leading to lower costs and better outcomes for injured employees.

www.aig.com/aiggo/wc



- **Powerful Information.** Instant, online access to critical information that guides employees through the claims process and eases frustrations.
- **Active Engagement.** Employees can oversee their claim's progress, self-manage payments, find local medical providers, coordinate treatment approval, and set up alerts.
- **Easy and Secure.** Convenient, online access from any computer or mobile device eliminates the need to download any applications or software. Personal data is encrypted and secure.
- **Leading Technology.** At the forefront of innovation and design, this comprehensive tool retrieves real time claims data to deliver the most up to date information.
- **Informed by Real Employees.** Developed and tested with AIG clients to ensure employees have access to the information they need to engage in the claims process and help drive their own, better outcomes.



A more engaged injured worker results in lower overall costs due to efficient medical treatment resulting in faster return to work, and less litigation.



AIG Go WC

What's Inside?



Claim and Injury Details

- Track details about your claim and benefits, including the status of up to five reported injuries at once.
- Validate your information and let AIG know if anything changes any time during the claim process.
- Quickly access the central call center or your claim representative directly with any questions.



Payment Information

- Monitor any current and upcoming payments in real time.
- Retrieve information on lost wages and potential benefit rates.



Physician and Pharmacy Search

- Find a local in-network physician, hospital, or pharmacy with access to more choices.
- Learn about the treatment approval process and how to partner with AIG for faster decisions.



Automatic Notifications

- Set up customized push notifications to keep track of doctor's appointments.



Frequently Asked Questions

- Stay informed about the workers' compensation process through common questions, answers, and quick links to websites specific to the benefit state in which the claim was filed.



Bring on tomorrow

American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 100 countries and jurisdictions. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIGInsurance | LinkedIn: <http://www.linkedin.com/company/aig>

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